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## Ariel Partners Receives Award to Conduct Maintenance & Enhance NYC Vital Services Systems

We Are Driving Innovation and Excellence in New York City's Department of Health & Mental Hygiene

**New York, NY | July 18, 2023** – Ariel Partners, a leader in IT consulting and enterprise transformation, is proud to announce that we have been awarded a six-year contract by the New York City Department of Health and Mental Hygiene (DOHMH) to provide maintenance and enhancements for the NYC Vital Services System (VSS). This \$7M contract underscores Ariel Partners' commitment to improving essential public health services through innovative technology solutions.

The NYC Vital Services System (eVital) is a critical infrastructure that supports the health and well-being of millions of residents by providing essential services such as birth and death certificates, health records, acknowledgement of parentage (AOP) and other vital statistics. Ariel Partners' role in maintaining and enhancing this system will involve implementing cutting-edge technologies, optimizing system performance, and ensuring robust security measures to protect sensitive data. The eVital system is used 24/7 by over 17,000 users from local area hospitals, healthcare providers, funeral homes, and the office of the chief medical examiner. The system shares data with the social security administration (SSA), the new York state Medicaid system, the center for disease control (CDC) and the national center for health statistics (NCHS). eVital stores more than 15 million images including birth certificates for all NYC births from 1910.

For our customers and the community, this award means enhanced reliability and efficiency in maintaining and accessing vital statistics. Ariel Partners will leverage its expertise to ensure the NYC eVital ecosystem operates seamlessly, providing residents with timely and accurate access to critical health information and services. The project focuses on maintaining the system's robustness, introducing innovative enhancements, and ensuring its scalability to meet the growing demands of New York City's diverse population.

**"This contract award is a testament to our team's dedication and expertise in delivering high-quality IT solutions that drive meaningful impact,"** said Craig Strong, CTO of Ariel Partners. **"We are honored to partner with the DOHMH in this vital initiative and are committed to ensuring the NYC Vital Services System remains a reliable and efficient resource for all New Yorkers."**

Ariel Partners has a proven track record of successfully managing large-scale IT projects for government and public sector clients. This contract with the DOHMH further solidifies Ariel Partners' reputation as a trusted partner capable of delivering high-impact solutions that address complex challenges and drive operational excellence.

For more information about Ariel Partners, please visit [arielpartners.com](https://arielpartners.com).