

Information Security Policy

Management with appropriate authority shall approve an information security policy taking into consideration the service requirements, statutory and regulatory requirements, and contractual obligations. Management is committed to:

- a) communicating the information security policy and the importance of conforming to the policy to appropriate personnel within the service provider, customer and suppliers;**
- b) ensuring that information security management objectives are established through its KPIs;**
- c) defining the approach to be taken for the management of information security risks and the criteria for accepting risks through a risk register;**
- d) ensuring that information security risk assessments are conducted at planned intervals through training and assessments as well as other analyses;**
- e) ensuring that internal information security audits are conducted at least annually or as needed;**
- f) ensuring that audit results are reviewed to identify opportunities for improvement and discussed at management review meetings.**

Approved by Shilpa Strong, President on 3/23/2021


