

Change Management Policy

Ariel Partners is committed to adhering to this policy and is responsible for managing the change process. Management ensures that all changes are assessed, approved, implemented and reviewed in a controlled manner.

Change manager is responsible for managing the change process involving all significant, urgent, non-routine changes to the services offered by the organizations in its execution of these services to the client including but not limited to:

- a) Assessing, monitoring, directing and executing the change process.**
- b) Key deliverables**
- c) Funding requirements**
- d) Milestone and workplan**
- e) Any material system software and hardware equipment**
- f) Communications, documentation, procedures associated with running, supporting and maintaining service contracts.**
- g) All documentation and procedures associated with the running, support and maintenance of live systems**

These guidelines abide by ISO 20000:2018 Standards

Approved by Shilpa Strong, President on 5/14/2021


